

Terms & Conditions

Payment for goods & Services:

Payment for all purchase can be paid for via PayPal or by bank transfer. Please contact Elaine's Pencil and Parchment by email (expostmistress@icloud.co.uk) for bank account details.

Postage:

Within the United Kingdom:

Royal Mail first class is used for all items despatched by Elaine's Pencil & Parchment.

There is no charge for P & P for UK orders with a retail value of £15 or over.

UK Orders with a retail value below £15 will incur a Postage & Packing Charge of £2.

All external mail i.e. outside of the United Kingdom is charged by weight at the tariff displayed at <https://www.royalmail.com/current-postage-prices>.

Any import taxes, tolls or other payments are the responsibility of the order placer.

Elaine's Pencil and Parchment aims to dispatch all orders within 2 working days of receipt of an order. We will inform you via email if an item is out of stock and give you the opportunity to cancel your order and offer either a full refund or an alternative product.

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Validity of Terms:

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